

Alex,

Thanks for your email and your time on the phone prior to purchasing my shed, I have been meaning to provide feedback accordingly and obviously would jump at the chance to have my shed for free!

I've tried to break my feedback into a number of areas so you can pick and choose what you're interested in and how and what you do with it:

1. My Pre sale experience and process including my research and communication with yourself
2. The purchase process including manuals and shed delivery
3. Site preparation and photos
4. Construction and photos
5. The instructions / manual – my feedback
6. Overall feedback – sort of thing you could include in a customer feedback quote

The Detail with Pictures to Prove It!

1. My Pre Sales Experience

So, I needed a shed, ideally I was going to build a timber framed weatherboard shed to match the timber framed weatherboard house . . . as the house extension date loomed and the shed requirements changed, I needed a secure weatherproof storage shed for my tools, the kids bike, the BBQ etc and I needed it fast . . . real fast! The plan now was that this shed would be a temporary solution during the build and I could take my time to build the scaled down version of the house in the form of a shed after the extension.

Research was done entirely on the internet, so any company without an internet presence wasn't going to get my business. I used google and ebay to get the target list with the later also being used for a brief foray into the possibility of a second hand shed. Cost, speed and ease were key drivers, a new metal shed became the focus. Size needed to be less than 10sqm and height less 2.4m, besides that I was going for maximum size and decided 3m x 3m was the best bang for buck and easiest to compare. Given the initial timber cottage brief, the final requirements were for a gabled roof and double access doors.

Lots were and are on offer in this space, I reviewed all of them, including a suite of Youtube videos added into the mix. I finally narrowed it down to two or three manufacturers with various pro's and con's for each (Sheds4Less also offers some comparison charts which was helpful), some had a good selection and palette of colourbond colour combinations, others had an appealing snap lock system for construction, pre-made doors, however, what won me over with Sheds4Less was:

The price – definitely the cheapest bang for buck option

The availability – was able to be delivered in my case within 48hrs

The phone call . . .

I had online chat conversations with one company about availability and a few other items, I called Sheds4Less and left a message on the voice call system and assumed that would be that . . . about 1 – 2 hours later I got a call from Alex who could not have been more helpful. He took the time to understand my requirements, discussed the floor proposal (more on this later), talked about the pre, during and post construction phases (just add beer to the later) and made it clear that Sheds4Less was available to help at any stage. It was obvious that Alex new his product, new the competitors products and understood the customer, it was the clincher for me.

2. The Purchase

So, all I had to do was put in my online order before 10:30am and it would be delivered within 24 hours, simple website navigation, secure payment, delivery costs calculated, special instructions included, all good, now I just needed to wait.

With my online order confirmed, I received a personalised email from Sheds4Less with information on how to track my deliver and instructions on how to get a copy of the shed assembly plans (before a hardcopy arrived with the shed) for me to start reviewing and planning. I downloaded same and used them to start my build planning ahead of time thinking it would be a day or two before the shed arrived and knowing I only had 3 days left before I needed to start, I was pleasantly wrong . . . the shed arrived carefully delivered to my house, unloaded neatly into my carport as per my online instructions and confirmed with the delivery driver on arrival when he called my mobile re same at about 3:00pm the same day that I ordered it, how's that for service!

The manual is very good and very thorough . . . it even tries to emphasis some points that I didn't pay enough attention too, but will urge others to be more realistic about!

** There were a couple of points in the manual that were a little confusing during the construction phase, nothing that couldn't be worked around, but would be better if they were updated in the manual for subsequent builders, I'll touch on those further on.*

3. Site Preparation

Let me be clear, the manual suggests a concrete slab or a wooden floor sub structure and the website offers options to have it professionally installed. I thought I'd save time and money by doing it myself with a brick pad floor.

So, I needed to have the shed built and full of my junk from around the house before the builders arrived to start extension work on the Wednesday, I'd ordered the shed on the Wednesday and given it arrived that afternoon, I had a week to get it done. To be safe and give myself some extra leeway, I took the Friday and Monday off work, if I finished early, there was always something else to be done around the house, my wife would make sure of it.

We had a very large pile of second hand common bricks that we had bought to do the garden edging, we'd used a large number in the front of the house and were waiting for the above rear extension to the house before edging the backyard, so thought I could use these as an interim measure. In hindsight, this was not a cheaper or simpler solution. Second hand common bricks cost about 50c a brick, to do a 3m x 3m area, you need approximately 600 bricks . . . you also need a level area, a gravel road base and a flat sand bed to lay them on (more on all of this shortly).

I'd done the walk around the yard with my wife and had been duly allocated a plot that I was allowed to construct the shed on. It was 2m from the fence on two sides to be sure that it wasn't going to be an issue with council and because we want 1m wide garden beds around the perimeter of the yard. It was of course, the same corner that the current compost pile, log pile and general dumping ground was with an old Camellia in the corner of our yard and something from the neighbours hanging over the fence.

Day 1 – The Build Begins

So, Friday morning, bright and early I drop the kids at school race back home and I'm ready to go.

It's 9:52am and I've laid out a small sample of bricks in a basket weave pattern for approval from the wife and to estimate bricks per metre required. I've got the pile of bricks to the left ready to go and two very long sticks of timber with a can of line marking paint ready, the junk is in the background:



Figure 1.: Friday morning 9:52am – feeling positive – the build is underway!

Next you can see that the layout has begun with the rough shed outline visible in order for site position approval from the wife (an important step).



Figure 2.: Friday morning 10:31am – layout begins with site location approval

Permission granted, site location approved and the clear out of the junk in the corner and side fence begins. Here the side fence has been pruned of ivy and the old compost bin is now gone:



Figure 3.: Friday morning 10:49am – clear out begins

The clear out progresses and gets serious with the help of the wheel barrow to move the larger than I realised compost heap of lawn clippings.



Figure 4.: Friday morning 11:13am – clear out gets serious with the wheel barrow

Finally with the clear out of the junk against the side fence is finished, almost lunch time on day 1 and I haven't even opened the boxes that the shed came in yet!



Figure 5.: Friday morning 11:46am – clear out done

So, with the clear out done, a quick step back to admire my work and have a quick bite to eat, it's time to spray the outline down and start digging . . .



Figure 6.: Friday afternoon 12:37pm – outline ready, start digging . . .

However, a quick “measure twice, cut once” moment happens and I realise that my carefully selected and approved installation spot has a minor issue . . . a very large over hanging branch . . . with its lowest point at about 2.1m from current ground level. I know the shed is only 1.8m, but that only gives me 0.3m for the floor, in frustration, I go for the bush saw, it's only got a diameter of about 20cm and is pretty dead, how hard could it be right?



Figure 7.: Friday afternoon 2:21pm – after the battle of the bush saw vs the branch

It was a long tiring and very frustrating battle but 2 hours later and hands full of blisters, the branch was down, I'd won theoretically, but the branch had put up an enormous fight. Of course about 3 days later, I had the neighbours chainsaw to chop it all up!

So, back to the build and time to start digging.



Figure 8.: Friday afternoon 3:19pm – digging for the floor finally started

The digging, although somewhat tiring after the battle of the branch, is actually progressing reasonably well.



Figure 9.: Friday afternoon 3:56pm – making progress with the digging

The digging is finished, I'm finished and reckon that being Friday with another 3 days up my sleeve, now is a good time to knock off for the day and have a beer.



Figure 10.: Friday afternoon 4:31pm – finished for day 1

Day 2 – The Base

It's another nice day, it's Saturday and besides a few sore muscles and yesterday's blisters, I'm all set to put my new shed up today!

I've spent the morning on the phone to the local sand and gravel people and have a tonne of gravel and about a $\frac{1}{4}$ of sand due in about 2 hours, time to form and level up.



Figure 11.: Saturday morning 10:00am – getting the form work ready

A quick survey of the site and I realise that I really need to pick some of my levels up now whilst in the dirt so I don't have so much to fix and compensate for later. In hindsight, I should have taken more time on this step, dug deeper into the higher edge, but since I was going to have the shed up by the end of the day, figured it wasn't a real issue.



Figure 12.: Saturday morning 10:43am – the level site. . . mostly

So, I've messed around, mucked around and ended up with some form work . . . sort of, again, in hindsight, I should have spent a little more time on this step, made it more solid, joined the corners and driven the stakes into the ground. But, I was going to have the shed up by the end of the day, right? Bit to finish off the floor, then done, no real issue.



Figure 13.: Saturday morning 11:35am – formed up . . . kinda

The dump truck has been and put a pretty good pile of sand and gravel on the drive, at the front of the house, which is surprisingly a long way away from the back of the house . . . and road base is a lot heavier than I thought it was.



Figure 14.: Saturday afternoon 12:26pm – the road base is in

Still pretty pleased with myself and thinking worse case scenario is that I'll have the shed up by Sunday lunchtime, I grab some lunch and then get into spreading the road base around. It's a straight forward task with a metal rake and a good set of size 12 work boots and before I know it I've got a good looking level floor, maybe just a touch high on the front left.



Figure 15.: Saturday afternoon 2:36pm – nice level road base

Road base down, I'm onto the sand and back up to the driveway with the wheel barrow, only a ¼ of a tonne to shift and a lot lighter than the road base, sorted.



Figure 16.: Saturday afternoon 2:59pm – sand in, sorted

Being the weekend and a family man, we had commitments and I had to pull stumps early for the day, but as I was off work on Monday and I was going to have the shed up on Sunday, it wasn't an issue, a few beers and a BBQ with friends would a good time to show off my shed pictures . . . or at least the base!

Day 3 – The Base . . . Again!

A little sore and sorry both from the digging and the late night, I've had a quick look at the budget and the road base and sand has cost me \$150 to buy and get delivered, Bunnings ended up costing me about \$100, but I've got a nice new rivet gun to put in the shed when I'm finished for the next project. The bricks work out to be about \$300 and the shed plus delivery about \$550, so about \$1,100 all up.

So, all fired up, I head back into the yard, I cast a critical eye over my shed and kick the sand around, throw the rake over it all to get it close to level and think to myself, I'll have this finished by the end of the day and can spend Monday shifting all my junk into the shed and be able to generally start enjoying "shed time".



Figure 17.: Sunday morning 9:29am – sand spread, ready to level

I've got the neighbours straight edge, his long level, his rubber mallet . . . and his chainsaw. I've got my shorter level taped to a long edge and the sand is looking like a pool table.



Figure 18.: Sunday morning 10:18am – levelling up the sand bed

Although the next couple of pictures aren't the best for contrast, you should be able to see in the front right hand corner, the beginning of a beautiful basket weave brick pad being laid.



Figure 19.: Sunday morning 10:42am – brick pad begins

Again, it's very hot and bright in the sun, which makes the contrast between the bricks and the sand difficult to see, but progress is being made at about the same rate that my desk job hands are beginning to blister and lose their finger prints.



Figure 20.: Sunday afternoon 12:09pm – progressing with the brick pad

I seem to have found my stride and it's now that I realise that my efforts in getting the sand level are paying off and Alex's words of warning about having a level base will make the shed construction that much easier are all coming together.



Figure 21.: Sunday afternoon 12:39pm – it's level and expanding well

As the sun shifts, you can see the progress more clearly, I'm pleased with the progress, but my knees aren't happy about the whole exercise and would rather be somewhere else. The sunburn at this stage isn't too bad and as I'll have the shed up by the end of the day, I won't bother with cream now, shouldn't be an issue.



Figure 22.: Sunday afternoon 1:08pm – the knees are shot, but the pad looks good

It's still a nice day, I'm slowing down, but almost there.



Figure 23.: Sunday afternoon 1:31pm – it's still hot, but I'm almost there

The edges are proving to be a little fiddly, but I'm so close.



Figure 24.: Sunday afternoon 2:05pm – it's still hot, but I'm almost there

I've had to stop for a quick lunch and can only get a little more done before I've once again got to stop for family commitments and a friends party. Showing off the shed pictures has now shifted to showing off the blisters, sunburn, nicks, cuts and withering pride. Never mind, the shed will be finished tomorrow!



Figure 25.: Sunday afternoon 3:00pm – wrapped up early for the day

Day 4 – The Shed Begins!

So, Monday morning, I'm up bright and early, the body is aching, my fingers are raw from shifting bricks and my knees don't want to bend, which works well because my legs don't want to move either, the sunburn is just a welcome distraction, but none of this matters because I'll have a shed by the end of the day!

I drop the kids at school, head to Bunnings (always need an hour or so for Bunnings, just to make sure you've got everything you need) for a few last minute items like brackets, large tent pegs, some extra sand and a Rivet gun and back home to finish the base.



Figure 26.: Monday afternoon 12:02pm – bricks are now all laid

Bricks laid, I mix up a light sand and cement mix to brush into the bricks and lock them in tight.



Figure 27.: Monday afternoon 12:47pm – the shed base is finally finished!

A bit of messing around getting sorted, shifting the 5 boxes that the shed came in from the carport to the back yard, finding the saw horses and an old office desk partition that measures about 2m x 1m and makes a perfect temporary work bench. The Sheds4less manual suggests setting up a rig like this, even using milk crates if necessary and it is priceless advice. Opening all the boxes and going through the check list to make sure everything is there before I started . . . including some brackets, bolts and nuts, pretty much like the ones I just bought from Bunnings because I didn't think they were included!

Now, some of the other things that Sheds4less suggest you do is to think about safety, don't build on a windy day, check council rules, etc, etc – BUT WAIT! Don't just read this stuff, certainly don't skip over it, there are some HIGHLY recommended pieces of VERY useful information in the introductory pages.

The work area setup I've touched on above, they also recommend that you spend just a few dollars and buy a MAGNETIC Philips head screwdriver attachment for your cordless drill – DO IT! Not only didn't I do this, but I also used a normal screwdriver for most of the build. I have the blisters to prove it and it was a far slower build than necessary.

GET A FRIEND TO HELP, for so many reasons I didn't do this, for so many more, I absolutely should have! I got more done in 20 minutes when the neighbour came over to lend a hand than I did in 2 hours by myself (that's far better than 2:1 time saving). Not only did he point out to me very plainly that I was being completely daft not using a cordless drill, but once 2 of us were using cordless drills it was amazingly quick and far more fun.



Figure 28.: Monday afternoon 2:04pm – back panel of the shed comes to life – note the work space of saw horses and old office partition

I've got a rhythm going now and the pieces are going together just like a giant Mechano set. It is very intuitive, the pre drilled holes line up perfectly the pieces fit, slot and slide together painlessly.



Figure 29.: Monday afternoon 3:39pm – last side panel, other walls are leaning against fence

It's at this point I'll refer back to the Sheds4less manual, website, youtube videos and conversation I'd had with Alex . . . dial a friend.

I'd never actually used a rivet gun before, I was sure I could have worked it out, but it was good to have a mate that knew what to do and teach me, let alone the benefit of him holding the door in place whilst I riveted the hinges in.

However, the most important reason for dialling a friend is to hold the back wall whilst you screw the first side wall to it!

I'm sure with enough patience, ingenuity and time I would have managed the riveting and I could have even rigged a frame up to hold the back wall whilst I tried to screw the side walls to it, but I've got to be honest, when it was getting late and dark and the neighbour, his kids and my kids came down to the backyard and spent 20 minutes holding and helping, it was priceless and I admit . . . again . . . that it was invaluable advice from Sheds4less.

So, with the light gone and the side walls screwed together under the light of a camera phones torch, I had to accept that I was going to beg for another day off work to get this shed finished. I still had a hard deadline with builders starting the house extension on the Wednesday and I needed to get my junk out from under the deck and around the house before they started. It was my fault that this build was taking so long and Sheds4less had tried to give me all the pointers I needed to get the job done easily, quickly and efficiently, my only defence is that I am a typical male!

The next picture is really a credit to the efforts with the neighbour and the kids from the previous night and is later in the morning because I've dropped the kids to school and had to do some work as a result of taking the extra day off work before doing the shed.



Figure 30.: Tuesday morning 10:30am – it's standing, but was done under torch light

It was a busy morning of finishing off the side walls and then squaring it all up, followed by making the roof panels and installing the gable ends . . . it's at this stage I'm once again kicking myself for not having dialled a mate. I have to finish it today, my wife can't and won't help with the roof and the neighbour isn't going to drop by at this time. This next picture was taken whilst I contemplated exactly how I was going to install the roof by myself.



Figure 31.: Tuesday afternoon 2:24pm – how am I going to install the roof panels?

Through sheer desperation and pig headedness, I managed to install the first roof panel with the gable attached by bringing it in through the front doors and then levering it onto one gable and then lifting it and wrestling it and slipping it into place, although it did take a couple of attempts.

A quick holding screw at each end and then up the ladder to secure it properly. A brief minute of elation that I managed to do it and then I've got Alex's from Sheds4less voice ringing in my ears "now, the last roof panel is the hardest to install, but this is by design, it needs to be water tight, but with one person inside and another outside, you should be able to just leverage it in . . .".

It was very difficult, I used a combination of wire tied through screw holes to hold it at one end, a long piece of timber as a prop / brace to wedge it into the gable and some clamps on the outside to sort of hold it roughly in place. The first screw of the roof panel into the roof gable had me throwing Lleyton Hewitt fists in the air and singing out "c'mon" to nobody but myself!

Perseverance prevailed and with clamps, props, braces, multigrips and a cordless drill the last roof panel was secured in the gable.



Figure 32.: Tuesday afternoon 3:49pm – roof panels installed!

With the roof largely secure and most of the final fixing in place, I install the internal roof struts, you'll have to trust me on that, the picture doesn't really show this very clearly!



Figure 33.: Tuesday afternoon 4:25pm – internal roof struts installed

Next I'm back up the ladder again resetting some of the roof screws and doing the final fixing of the gable roof caps and I'm all but done.



Figure 34.: Tuesday afternoon 5:13pm – roof secure, gable caps on

I need to install the anchor brackets and in my case the foot long tent pegs to hold the whole thing down, but I'm required at a school concert in under an hour and have to pack up and scrub up, so after this following picture, a rope was thrown over the shed and firmly secured to some trees to ensure it didn't blow away before the weekend. The junk from around the house was chucked in at pace and the job was finally done, I had a Shed(s4less)!



Figure 35.: Tuesday afternoon 5:21pm – my shed from Sheds4less

So, hindsight being the wonderful thing that it is, the concrete slab still was not the right solution for me, too expensive at around \$800, too large, too permanent and possibly a complication with the council. The timber floor solution, definitely what I "should" have done, certainly would have been quicker and easier and on reflection, cheaper than the bricks. The big learning was I should have invited a mate or three over to help!

Would I do it again? Sure!

Would I do it differently? Absolutely!

Would I build another Sheds4less? Definitely!

4. The Instructions / Manual

Sheds4less try very hard to provide all the information you could possibly need to pick, buy and build a shed. There is information on the website, Youtube video's and the manual specific to the shed. A simple summary would be that all of the content is fantastic. Having finished the shed build above, this feedback is specifically on / about the manual in case you want to update / refine for subsequent builders.

It is a terrific manual that is very easy to follow, well laid and concise, anyone that can build with Mechano or Lego (I believe most of these are 8+) should have no problems with this manual and shed build!

- Chapter 1** – Fine, I did all of this, I have some feedback on the parts checklist further on.
- Chapter 2** – I'd highlight the benefit of a magnetic Philips head drill bit in this section and the teamwork I'd probably emphasise a little more, especially for the wall joining and roof installation stages.
- Chapter 3** – Fine, good pointers.
- Chapter 4** – Fine, good pointers
- Chapter 5** – For me, in hindsight, I should have gone for the wooden flooring option, however, I was interested to note that the manual would imply that the structure would just sit on / in the dirt, no footings, concrete pads with stirrups etc? Is this the correct interpretation, would that be okay and keep the shed on the ground? It also didn't provide dimensions, I would assume it should just be 3m x 3m for a shed of the same dimensions?

Another thing I'd be keen to highlight to any would be shed builder is that although the "shed" might only take a day to build / construct, the overall project, including the floor will take longer. (Obviously up to 3 days for concrete to set in a slab, maybe 1 – 2 days if you do concrete footings for a timber floor?). Site preparation and wooden floor building or concrete

form work will also take time. Overall, I'm guessing it's a project for 2 weekends, 1 for the floor setup, 1 for the shed?

Chapter 6 - The boxing and packaging of the shed is fantastic, easy to manoeuvre, very clearly labels and very little waste packaging.

I had absolutely no problems finding and identifying all of the components.

As there were only 22 x 16mm self tapping screws would be easier to have them either in a separate bag or in with the other fitting as opposed to having to fish them out of the 410 x 10mm self tapping screws.\

Whilst on the 22 x 16mm self tapping screws, I didn't count these either, but I'm pretty sure there was only 22, as you'll see in my following notes, how many and where these were needed was difficult to determine so I ended up having to work on the obvious / essential locations first and see what's left.

I'll be honest, I didn't count the 410 x 10mm self tapping screws, so I'm not sure if I just had left overs, or if you only need 380+/- to build the shed, either way, it would be nice to know up front that there will be more than enough and therefore if you drop one in the grass or strip a thread on one that you don't have to sweat it.

Now, at this point, that's it for the fittings – however, if you have read the full manual (like I did) and have done all your research, you'll know that you need to anchor your shed with brackets, bolts and nuts. In my case, I also wanted long tent pegs, I'm guessing for slab owners, they'll want Dyna bolts. So, being the planner that I am and assuming they weren't in the packing list, I bought them from Bunnings before I started to make sure I was ready. Although it was nice to find the brackets in the box with the bolts and nuts for same, it was somewhat frustrating as well, so I'd suggest including these on your packing list, it's extra value that you are providing, promote it.

The exploded view of the overall shed is great.

Chapter 7 - **Panels & channels** – good leader.

Build the rear wall first – this section appears to be all a little back to front. The “tip” about the lip of the channels needs to be made BEFORE your encouraged to install the first channel. It would also be helpful to flag that the centre holes should not be screwed prior to installing the [66] channel connectors. There is a note about “ . . .the screw with cross mark must not be fixed in this stage . . .”, however, there is no cross mark on a screw in the diagram! Finally, I would have put the tips up front, maybe just personal opinion.

Next the side walls - although this section addresses a lot of the above issues it would also make me think that I shouldn't screw the [66] connector on at this stage. In short, the diagrams don't quite sequentially flow, but it should be very easy to resolve.

On to the roof – straight forward section, however, where it says “. . . leave 4 corners unfixed in this stage . . .”, I'm not sure if you're ever told to go back and install these screws, I made the assumption when installing the [L4] gable edges that they needed to be put in first and did it this point (hope that was the right thing to do!).

The front wall – this was reasonably straight forward, however a little more diagrammatic detail would have been helpful for section [28] as to whether it was supposed to slot inside [27L] and [27M] or one side in, one side out, both sides over.

Fitting the door hardware – fine, but would have been nice to be told which rivets to use instead of having to guess as a result of allocating which rivets I thought went with which bits on the table before committing myself to one or the other for this task.

Next is the front door – maybe it doesn't matter, but it would be good to know in figure 15 where [27L], [27M] and [28] are so [D18] and [D19] can be correctly located as left and right if / as appropriate. Again in this stage, it would be nice to be told “which” rivets to use to fix the hinges and pad bolt (if like me you are using rivets for the later).

This is where the 16mm self tapping screw maths gets a little difficult to follow, let's pretend that I'd chosen to secure my pad bolt keeper with 16mm screws, I'm thinking I need 6 from the diagram, but very careful study makes me realise it's actually just 2 for the keeper, so $22 - 2 = 20$.

Erecting the walls – I would “assume” from the diagram and text that I should be using 8 of the 20 16mm screws at this point to secure the front walls, so $20 - 8 = 16$.

I didn't, I used 10mm because I didn't believe there were enough 16mm screws and thought they were more important in the roof.

Getting the roof ready – I would “assume” from the diagram and text that I should be using 10 of the 16, 16mm screws at this point to secure [E4] to [73] and another 4 16mm screws to secure [E3] to [67], so $16 - 10 - 4 = 2$. I could have also assumed that I needed a further 8 x 16mm screws to fix [27F] and [27E] to the gable per Figure 18, now $2 - 8 = -6$.

I didn't, I used 10mm screws for the [E4] to [73] joins and the 16mm screws for the [E3] to [67] join.

Attaching the roof & securing the shed – I can't remember which screws I used for securing the roof brace, it didn't state either way, but if the above maths is right, people would be 6 x 16mm short already, so would have to be 10mm screws.

I really struggled with Figure 19 as I tried to work out whether [L4] needed to go over or under [S31] and more difficult, over or under [E4] which is not in the diagram at all. It was at this stage I assumed that the screws excluded in the section "On to the roof" Figure 12 needed to be installed so L4 could be placed over the top of [27A] and [27B], although Figure 19 is not clear on this.

The above is made further complicated by the assertion that the 4 corners of the roof are supposed to be secured with 16mm screws. I don't believe from memory that [L4] is drilled in line with the corner holes of [27A] and [27B], which is why I ended up installing the 10mm screws into same and then installing [L4] over the top at this end.

The maths at this point would be $-6 - (2 \times 4) = -14$ for 16mm screws.

Finally, Figure 20 would have me assume I need 28 x 16mm screws to secure the [E1] caps and the "root" (typo in the manual) panels.

So, that has the final maths as $-14 - 28 = -42$, implying that the packing list should have included 64 x 16mm self tapping screws, not 22.

Installing [71] to [28] in Figure 21 doesn't mention screw size, but given the above, we should be short on 16mm and would therefore use 10mm.

Chapter 8 - **Your warranty** – great!

Chapter 9 - **Contact** – great!

5. Overall feedback

The above is probably more detailed than you wanted / bargained for, but I believe that you are genuinely passionate about your product and your customer service so figured you'd be interested in all.

I'd hope that you can see that the build phase of the project has been written tongue in cheek and is designed to highlight my pig headedness and not reflect on the shed or the guidelines that you tried so hard to make me take heed of.

The feedback on the manual is deliberately detailed under the overarching intention of this is "constructive feedback" offered to someone that I believe would genuinely appreciate some honest and direct feedback. It is in no way what so ever intended to

criticise or insult, I'd hope that the sheer effort gone into all of the above is an obvious response to the customer service that you offered me up front.

As stated at the start, I've structured this feedback so you can take or leave what you are or are not interested in, I've offered it all either way.

So, to wrap up, the research phase resulted in an obvious choice of Sheds4less, the resulting purchase process and delivery was a dream. The construction "project" took longer than expected, but that was a reflection on me and my expectations about the site preparation and ground work / floor structure and had nothing to do with the shed build. The shed build was amazingly simple and could have been simpler if I'd taken heed of the advice and tips offered by Sheds4less, a magnetic Philips head screw driver attachment, a cordless drill and a mate! At the end of the day, anyone that's played with Mechano or Lego is going to get a Sheds4less shed built with no problems.

Thanks for the shed, thanks for the great customer service!

Hope there's something in the above that will get me an entry into the "get your shed for free" competition, if not, let me know what else I need to add.

Any problems, give me a yell, more than happy to discuss any and all of the above.

Kind regards and thanks very much again for my shed.

Andrew James

(aka AJ and new Sheds4less shed owner)